

Manager - RMG

The ideal candidate gets to work in a highly collaborative, fast-paced, results-driven environment. As Manager - RMG, you will be responsible for the end-to-end resource management to ensure smooth and effective delivery and functioning of the organization.

Reporting to: CEO

Responsibilities:

- End-to-end resource management to ensure smooth and effective delivery
- Collaborate with key drivers of business (Delivery and Sales)
- Enable the implementation of strategies towards 100% fulfilment of business needs and eventually YOY growth
- Strategic pool management and effective re-deployment of the project ramp-down associates
- Improve forecasting and tracking of the demand globally
- Generate career growth opportunities for internal associates through IJP (Internal Job Posting) and other organizational initiatives
- Create strategies to develop new resource supply channels and fulfil un-forecasted demand
- Work with stakeholders such as Delivery Managers in order to understand the skills and areas for development for all assigned resources and upcoming opportunities
- Report to stakeholders on fulfilment of critical accounts
- Enable internal Build pipeline for niche skills
- Define hiring SLA and improve YoY to save billing loss
- Bench Management and project ramp-up with defined timelines
- Train employees on their roles and responsibilities within the overall resource management process and the usage of the resource management systems in line with the process

Must have:

- Minimum 4 to 5 years of experience in RMG functions in the ITeS Industry is a must
- Excellent writing and verbal communication skills
- Demonstrate leadership qualities and have excellent people skills

If you wish to apply

- Attach your latest resume (pdf only) and share portfolio URL or PDF.
- Portfolio should not just have wireframes and UI mock-ups but tell a story of how design resolved business problem through step by step UCD process (include all critical UCD artefacts).